



ST. CHARLES PARISH DEPARTMENT OF COMMUNITY SERVICES

Joan T. Diaz, MPA
Director

Our Mission

The Department of Community Service serves as a ***safety net for struggling families*** throughout St. Charles Parish

Our mission is rooted in service to the community and is characterized by ***programs and services that are responsive to the needs*** identified through comprehensive intake and assessment process.

2013 Intake Data (January-June)

Representative of all areas in the Parish:

- ▶ 80% Returning Clients
- ▶ 20% New Clients

East Bank (52%)	West Bank (48%)
29% St. Rose	22% Luling/Boutte
18% Destrehan/New Sarpy	17% Hahnville/Killona
5% Norco/Montz	6% Paridis/Des Allemands
1% Homeless	2% Ama

Community Impact (Jan-June)

Over 2,000 Individuals received emergency services last year
855 during first half of 2013

- ▶ Emergency Food assistance from the Second Harvest Food Bank- 185 clients
- ▶ Over 54 Emergency Assistance applications processed:
 - ▶ Medicine assistance
 - ▶ Fire victims – food and clothing
 - ▶ Emergency shelter
 - ▶ Utility assistance (gas, water, electric)
- ▶ LIHEAP -616 families served

Low Income Home Energy Assistance



LIHEAP Applications	Impacted	Amount
478	1058	\$218,452

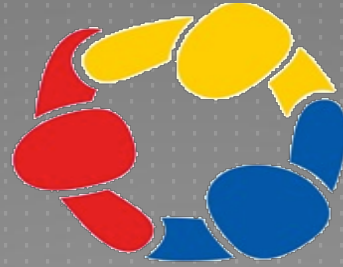
Crisis Application	Amount
138	\$24,272

616 Clients
Serviced
January-June

Second Harvest Food Bank

- ▶ Average 30 clients per month
- ▶ 185 clients served Jan-June





LifeSkills
achieve your personal best

**Building self sufficiency and job
readiness for low income clients**

Kingsley house Crisis Counselor

HUD H.O.M.E Project

Home repairs for qualified low income/disabled

Before



After



Health and Safety

Minor Home repairs utilizing local resources and volunteers

27 projects Completed
YTD

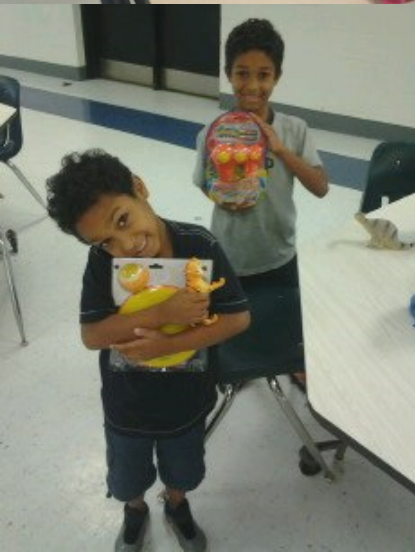


Summer Food

Serves lunch at east and west bank school sites during the summer months.

Children ages 18 and under and handicapped adults are eligible.

An Average of 344 Meals Served Per Day



Center Programs: 1200 served Afterschool Drop-in Summer Enrichment



Public Private Partnerships

building blocks for success

Corporate & foundation
Sponsorships

Non Profit Collaborations

Mobilizing Volunteers

Second Harvest
Zephyrs
Brown foundation
Church and Corporate
Volunteers

Catholic Heart Camp
Kingsley House
Boys Town
LACAP
VOA